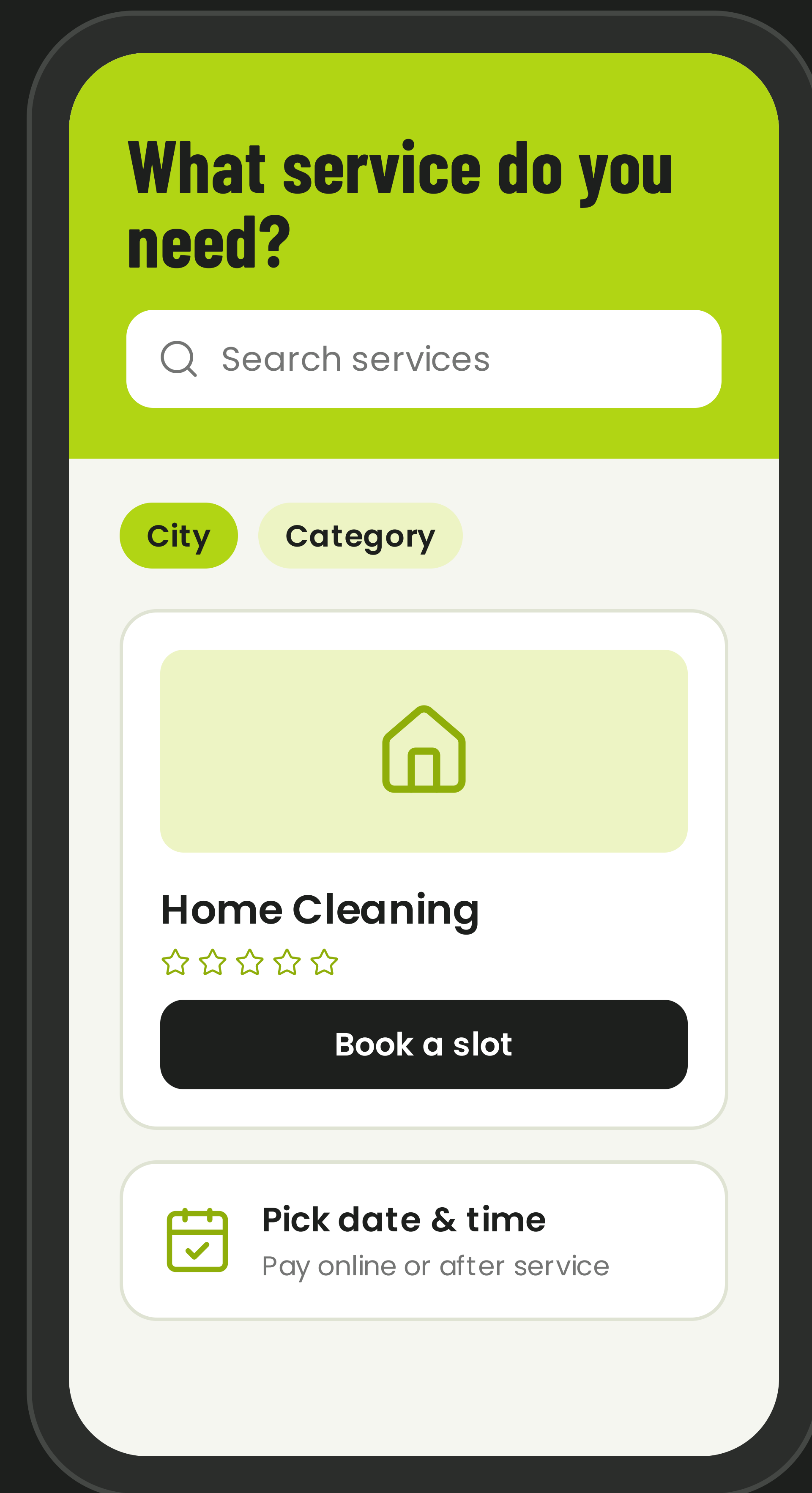




Client overview

Ramlogics Services On-Demand Marketplace

A ready-to-launch home-services platform that connects customers with trusted local professionals, from booking to payment to invoice.



A complete marketplace, in your own brand

Customers find and book services, providers deliver them, and you run the whole business from one admin panel. Everything is already built and works together.



Easy for customers

Search by city and category, read reviews, book a slot and pay the way they prefer.



Growth for providers

Professionals list their services, accept jobs and track their earnings in one place.



Control for you

Approve providers, set tax and commission, and watch revenue as it comes in.

Three roles, one connected platform



Customer

Books services

- ✓ Browse and search services
- ✓ Book a slot with an address
- ✓ Pay online or after service
- ✓ Cancel, rate and review
- ✓ View and print invoices



Service provider

Delivers services

- ✓ Register a business profile
- ✓ Create and edit service listings
- ✓ Accept or reject bookings
- ✓ Start and complete jobs
- ✓ Track earnings and invoices

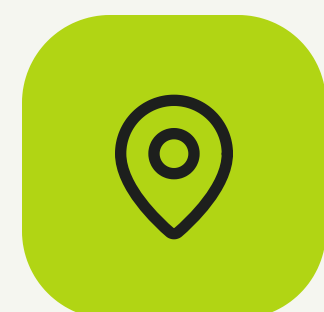


Admin (owner)

Runs the marketplace

- ✓ Approve providers and listings
- ✓ Manage users and categories
- ✓ See every booking and invoice
- ✓ Set tax and commission
- ✓ Monitor revenue on a dashboard

Booking a service feels effortless



Find the right service

Search by city and category, with full service details.



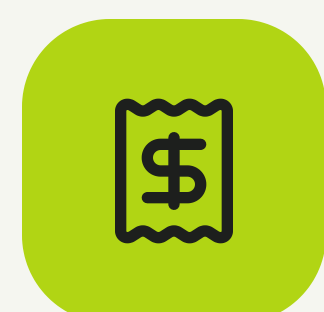
Trust before booking

Read reviews from other customers.



Pick a slot

Choose a date and time and add the service address.



Everything in one place

My Bookings, invoices and profile stay a tap away.

Your booking



Home Cleaning

Service details & reviews



Choose a slot

Date and time that suit you



Service address

Where the professional arrives



Payment

Pay online or after service

Confirm booking

From request to invoice, in five clear steps



1. Find

Customer searches by city and category



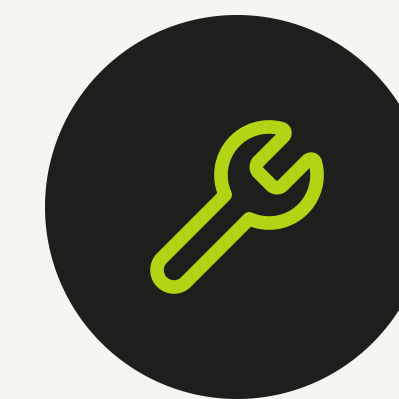
2. Book

Picks a slot and adds the address



3. Pay

Online with Razorpay, or cash after service



4. Deliver

Provider accepts, starts and completes the job



5. Review & invoice

Customer rates; an invoice is created automatically

Every step is tracked. Customers, providers and the admin always see the same booking status.

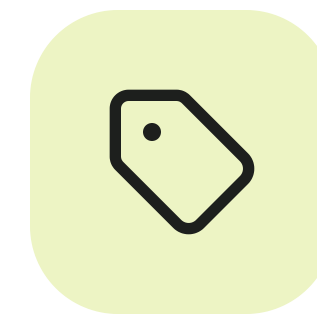
Providers get the tools to run their jobs

Every provider and every listing is approved by you before it goes live.



Register and get approved

Create a business profile that the admin reviews.



List services

Create and edit service listings, sent for approval.



Manage bookings

Accept or reject each booking request.



Run the job

Mark jobs as started and completed.



Collect cash

Record cash collected after the service.



Track earnings

See earnings and invoices for every job.

Run the whole marketplace from one admin panel



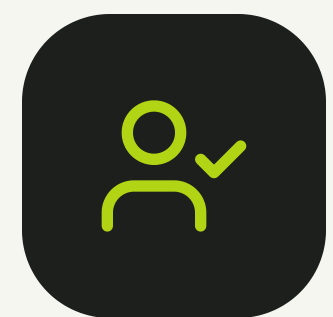
Live dashboard

Revenue, commission and outstanding amounts.



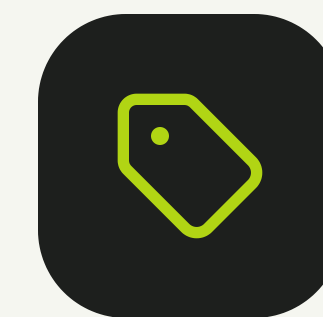
Bookings and invoices

See every booking, mark invoices paid and print them.



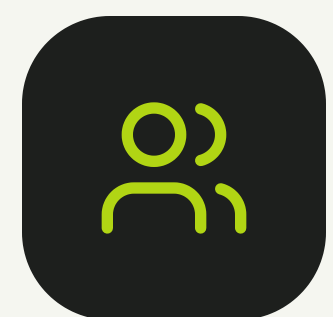
Approvals

Accept or reject providers and service listings.



Categories

Add and organise your service categories.



Users

Block or unblock accounts and manage roles.



Settings

Site info, tax %, commission % and payment keys.

Secure payments and automatic invoicing



Pay online

Cards and UPI through Razorpay. A successful payment marks the booking and its invoice as paid.



Pay after service

Always available. The provider marks cash as collected once the job is done.

Built to be safe: payments are verified server-side, and lost callbacks are reconciled so no one is charged twice.



Invoice on job completion

Created automatically, no manual work

Service amount

Booking total

Tax

18% by default

Platform commission

15% by default

Tax and commission rates are yours to change any time in Admin → Settings.

Built on proven, modern technology

A clean split between web app and API keeps the platform easy to host and extend.



Reliable data

MySQL database for bookings, users and invoices.



Secure sign-in

Token-based login for every role.



Modern web app

Fast React 18 single-page experience.



Robust backend

Laravel 12 REST API powering every action.

Runs on standard Apache or nginx hosting with PHP. Booking times follow your local time zone, India Standard Time by default.

Ready when you are

Four steps take you from this overview to a live marketplace.

1

Brand & configure

Set your site details, tax, commission and categories.

2

Connect payments

Add Razorpay keys. Go live once your account is active.

3

Deploy

Publish the web app and API on your production server.

4

Onboard & launch

Approve your first providers and open for bookings.

Talk to the Ramlogics team about a walkthrough and your launch plan.

ramlogics.com